

ExoDEK® QUICKCLIP® WARRANTY



ExoDek® QuickClip® Limited Lifetime Warranty

Thank you for purchasing ExoDek® QuickClips® (the “Product”). Nova USA Wood Products LLC (“Nova”) is confident that you will be happy with the quality and performance of the Product and is proud to offer you the following non-transferable lifetime limited warranty. Nova’s warranty obligations are limited to the terms set forth below.

To make a warranty claim, you must purchase the Product from an authorized dealer and submit the online warranty registration form within 90 days of your purchase at www.novausawood.com/warranty-registration.

LIMITED WARRANTY:

Nova warrants to the original purchaser of the Product that the Product will be free from material defects in materials or workmanship under normal use. If a valid warranty claim is received by Nova, Nova will, at Nova’s election, as your sole and exclusive remedy, either (1) exchange the Product, or (2) refund the purchase price of the Product.. Without limiting the preceding, this warranty does not cover costs of removal, installation, re-installation, decking materials, or installation tools.

Exclusion and Limitations

This Limited Warranty is limited to the original purchaser, and is not transferable to any third party. This Limited Warranty does not apply if the damage or defect is caused by misuse of the Product or improper installation, or by other external causes beyond the control of Nova. Please follow carefully all installation instructions included with the Product. Please contact Nova if you have any questions regarding installation or use of the Product.

Disclaimer of All Other Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, (I) THE WARRANTIES AND REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES FOR THE PRODUCT AND ARE IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, , WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED, AND (II) NO STATUTORY OR IMPLIED WARRANTIES OF ANY KIND ARE MADE, AND EACH IS HEREBY EXPRESSLY EXCLUDED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY STATUTORY OR IMPLIED WARRANTIES CANNOT LAWFULLY BE EXCLUDED, SUCH WARRANTIES SHALL BE LIMITED TO THE WARRANTY PERIOD AND OTHERWISE BE SUBJECT TO THE TERMS OF THIS LIMITED WARRANTY.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NONE OF NOVA OR ITS OFFICERS, DIRECTORS, MANUFACTURERS, SUPPLIERS, SERVICE PROVIDERS, LICENSORS OR THEIR RESPECTIVE AFFILIATES SHALL BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES FOR ANY REASON AND HOWEVER ARISING, INCLUDING, WITHOUT LIMITATION, FOR LOSS OF USE, REVENUE, OR ACTUAL OR ANTICIPATED PROFITS.

How to Make a Warranty Claim:

To make a warranty claim, please prepare a letter with the following information: your online warranty registration form receipt that was emailed to you after your on-line registration; proof of purchase (copy of receipt); and the reason for the claim. Please email to info@novausawood.com. Nova will evaluate your warranty claim and respond accordingly.

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